

Application Performance Management (APM)

Application Performance Management (APM) refers to the discipline within system management that focuses on monitoring and managing the performance and availability of business critical applications. tsi-systems has the local market distribution rights for dynaTrace Diagnostics. DynaTrace Diagnostics is the leading APM solution which adds value through managing the enterprise applications through their entire lifecycle, from Development to full 24 x 7 Production monitoring. tsi-systems provide the following Application Performance Management Services: » Development: tsi-systems will assist developers with Application Performance Best Practices and Methodologies, supporting the development team to provide proven and tested quality code. » Quality Assurance: tsi-systems assist organisations with quality testing of applications from a functional and a non-functional perspective, providing regular reports and feedback to the development team. dynaTrace Diagnostics has the unique functionality of providing a common language between developer and tester, ensuring quick turn-around on bug fixes. » UAT/Pre-Prod: tsi-systems provide performance testing services, whereby the applications are load-tested and diagnosed of any performance problems. » Production: tsi-systems assist organisations to monitor their applications in production, 24x7x365. Any potential problems diagnosed in production are documented and reported back to the Development team for resolution.